

**KELOWNA AND DISTRICT
SOCIETY FOR
COMMUNITY LIVING
(KDSCL)**

53rd ANNUAL REPORT

2005 - 2006

**“CELEBRATING 53 YEARS OF
COMMUNITY SERVICE”**

THANK YOU!

Growing Together



A Member of the
Central Okanagan
United Way

KELOWNA AND DISTRICT SOCIETY FOR COMMUNITY LIVING

MISSION STATEMENT

The mission of the Kelowna and District Society for Community Living is to assist people with disabilities to reach their individual goals and to participate and contribute as equal members of the community.

VISION STATEMENT

“Ours is of welcome. Join us in building communities that support and value the diverse abilities of all people”.

MANDATE

To promote, organize and support the education, training, development and welfare of all people with disabilities in a manner consistent with the Mission Statement, and bearing in mind always, the strengths and needs of the individual.

VALUES STATEMENT

WE BELIEVE EACH PERSON:

- First is entitled to the same rights and freedoms given to all citizens in our society.
- Is a person first; unique and valued.
- Is entitled to be treated with equality, dignity and respect.
- Has the right to self-determination.
- Has the right to make choices and informed decisions.
- Has the right to be informed on all matters that affect his or her life.
- Has the right to self-advocate, to learn to self-advocate or to choose an advocate to speak for them.
- Has the right to live and work in the least restrictive environment.
- Has the right to live, work and participate in all aspects of community life and therefore should be taught the necessary skills to do so.
- Has personal preferences and interests, therefore has the right to individualized service.
- Has the right to expect that service providers provide accountability for individualized services, advocacy when requested or required and positive representation of an individual.
- Is entitled to life long learning.
- Has the right to a supportive network of personal relationships with family, friends, advocates and acquaintances.
- Is entitled to good health, medical and dental care and aides or adaptations (something changed or added) that may be needed for greater independence.
- Is entitled to the right to treatment on a voluntary basis, the right to private consultation and confidentiality and the right to be informed and give consent as he/she chooses.
- Is responsible for his/her own actions and therefore is responsible for the consequences.

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KELOWNA AND DISTRICT SOCIETY FOR COMMUNITY LIVING
MINUTES OF THE 52nd ANNUAL GENERAL MEETING

September 19, 2005, 7:00 pm 555
Fuller Avenue, Kelowna, BC

1. The meeting was called to order by President, Gail Meier at 7:04 pm.
2. **Moved by Denis Gates seconded by Jean Hadgraft that the agenda be accepted. Carried.**
3. **Moved by Chuck Hopkins seconded by David Fidler that the minutes of the June 28, 2004 AGM be approved as circulated. Carried.**
Moved by Chuck Hopkins seconded by David Fidler that the minutes of the Special General Meeting of August 23, 2005 be approved as circulated. Carried.
4. Treasurer's and Auditor's Report: David Low was unavailable due to a family emergency. Britt Loken from BDO Dunwoody read the covering letter of the auditors report included in the 52nd Annual Report. She stated that the **organization had a good year and eliminated the accumulated deficit.**
Moved by Gail Meier seconded by David Paynter that the audited financial statements be accepted as audited by BDO Dunwoody. Carried
5. President's Report included in the AGM booklet.
6. Self-Advocate's Report presented by Mindy Tompkins: Self-advocates had their once a month meetings on the 3rd Tuesday of every month. Last year the selfadvocates traveled to Kamloops for the BCACL AGM. The self-advocates held a workshop on how to keep the self-advocacy group strong. The self-advocates also took part in a petition to try and get married couples earning exemptions up to \$800.00. Couples should be allowed to make \$800.00 instead of \$400.00. All the self-advocates gave our caucus representative clear directions on the earning exemptions and dental. We are going to be launching a petition to get bus passes with pictures on them. Last year we pushed for an increase in our income assistance and got it, married couples got a \$140.00 a month increase and singles got a \$70.00 a month increase. Last year most of the self-advocates were out getting donated gifts from businesses for the self-advocates raffle draw and auction for the annual Christmas party. We would like to thank everyone who made a donation. Most of the self-advocates are Aktion club members. The Aktion club did a lot of volunteer work last year. We volunteered at the Mardi Gras Street Festival, family fun at the rec centre, the life and arts festival at the Rotary Arts Centre, the Regatta and the Apple Triathlon. Also some of the Aktion club members did volunteer work with Salvation Army helping collect money for the tsunami storm that happened last year. The Aktion club had their meetings every 2nd Tuesday of every month. This year we have our meetings as needed.

7. Denis Gates stated the terms of three Directors had concluded and they have allowed their names to stand for re-election for a 2-year term: David Low, Gail Meier and David Fidler. David Low and Gail Meier have been continuously elected to the board for five years or three consecutive terms. Denis Gates requested the membership's permission to allow David Low and Gail Meier to let their names stand for re-election. In addition Rick Pushor has allowed his name to stand. Denis Gates stated that Rick Pushor is a partner with Pushor Mitchell and a well-respected lawyer in our community.
Denis Gates called upon the membership three times requesting nominations from the floor. With no forthcoming, moved by David Paynter seconded by Nick Pizio that David Low, Gail Meier, David Fidler and Rick Pushor be appointed to the Board of Directors for a two-year term. Carried.
8. **Moved by Gail Meier that the meeting be adjourned at 7:20 pm. Carried.**
9. Gail Meier stated that we would convene for fifteen minutes and Rick Mowels, CEO of Community Living BC would begin his presentation.

President's

Report

President's Report

2005-2006

This past year was a busy one at the Association with the lengthy process of accreditation. Many thanks to the staff for all their hard work and dedication to meet our goal of a three-year agreement.

The board continued to meet on a month basis, this year varying meeting times and days to try and find the most convenient for the majority of the members. In between meetings David Low and I met with Charisse to provide support and deal with any issues that came-up.

Most the board members attended the Christmas party in December and enjoyed seeing the staff and the people we support.

Astrid Metheral is resigning her board position as she and her family are moving to Victoria. Mindy Thompson is also resigning due to her busy schedule. On behalf of the Board, I would like to thank them both and wish them best of luck.

The board will be re-activating the building committee to deal with the construction of our new building and working with Bob Turik, architect and Charisse to complete this project.

This fall I hope to schedule a goal setting, strategic planning session for the board of directors. We accomplished most of the goals set out in our April 2005 plan.

Thanks to our newest board member, Rick Pushor, for his generous donation after his hole-in-one at the Vipond golf tournament and for his assistance to Charisse with legal matters.

Thanks to Dennis Gates and his committee for their work on the Vipond Golf tournament fundraiser and the Kelowna Golf and Country Club for hosting this annual event. Thanks to the rest of the board for their interest and dedication to the association and donating their time and energy.

Thanks to the staff for another great year of serving persons with disabilities.

It has been a great pleasure to work with Charisse. She is extremely hard working and is doing a great job of leading this organization.

Respectfully submitted by Gail Meier

**Treasurer's
Report**

TREASURER'S REPORT

2005 - 2006

It is with pleasure that I submit the 2006 Treasurer's Report for the Kelowna and District Society for Community Living. For the year ended March 31, 2006, the Society's revenues exceeded expenditures by \$37,744. After years of accumulated deficits, the Society now has an accumulated operating fund surplus of \$111,042.

The Administration division of the Society reported a slight deficit as this division only attempts to recover a portion of its operating costs by charging other programs of the Society for administration and rent for premises.

Our two commercial ventures, Wedding Belles and Baskets and Larry's Cycle and Sports continued to struggle in 2006. With the leases on these premises expiring in 2006, both programs were relocated in June of this year. We hope that bicycle sales and services will increase with our presence in a more conspicuous location on Sutherland Avenue. In it's new location, Wedding Belles and Baskets will be restructured into a different type of service, which will be more suitable for the participants.

The Day Service, Wood Shop and Integrated Career Opportunities, while not as successful as 2005, still contributed over \$110,000 to the overall operating surplus of the Society.

As noted in last year's report, we are planning to construct housing to serve qualified individuals at our Fuller Avenue location. It has been a slow and tedious process in negotiating the required agreements between the city and our financial institution, but we hope to start the fund raising part of this project this year.

Again, it was a very successful year for Society. I wish to congratulate the management, staff and participants for their co-operation and hard work during the past year and continued success in the future.

Respectfully submitted by David Low, C.A.

Auditor's

Report

BDO

KELOWNA AND DISTRICT SOCIETY
FOR COMMUNITY LIVING
Financial Statements
For the year ended March 31, 2006

BDO

BDO Dunwoody LLP
Chartered Accountants
and Advisors

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Auditors' Report

**To the Members
Kelowna and District Society for Community Living**

We have audited the balance sheets of Kelowna and District Society for Community Living as at March 31, 2006 and the statements of revenue and expenditures and surplus for the year then ended. These financial statements are the responsibility of the Society's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many charitable organizations, the organization derives revenue from fund raising, the completeness of which is not susceptible of satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the organization and we were not able to determine whether any adjustments might be necessary to fund raising and bingo revenues, excess of revenue over expense, assets and surplus.

In our opinion, except for the effects of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of fund raising revenue, as referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the Society as at March 31, 2006 and the results of operations for the year then ended. As required by the British Columbia Society Act, we report that, in our opinion, these principles have been applied on a basis consistent with that of the preceding year.

Chartered Accountants

**Kelowna, British Columbia
July 7, 2006**



KELOWNA AND DISTRICT SOCIETY
FOR COMMUNITY LIVING
Financial Statements
For the year ended March 31, 2006

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Kelowna and District Society for Community Living
Consolidated Balance Sheet

March 31 2006 2005

Assets

Current

Cash	\$	217,073	\$	319,843
Short term deposits (Note 2)		301,920		123,193
Restricted cash (Note 3)		7,818		7,806
Accounts receivable		43,570		31,706
Prepaid expenditures		8,614		17,189
Inventories		96,065		131,373
		675,060		631,110

Property, plant and equipment (Note 4) **166,871** 176,433

\$ 841,931 \$ 807,543

Liabilities and Deficit

Current

Accounts payable and accrued liabilities	\$	214,859	\$	209,681
Current portion of long term debt (Note 5)		5,861		5,642
		220,720		215,323

Accrued sick time reserve (Note 6) **242,561** 242,561

Long term debt (Note 5) **24,625** 30,378

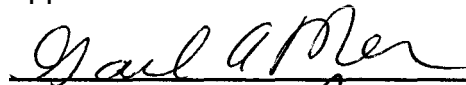
487,906 488,262

Net Surplus

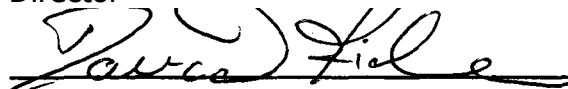
Rental program deficit (Schedule 9) (Note 7)		(18,633)		(9,777)
Operating fund surplus		111,042		57,928
Reserve fund surplus		125,231		130,717
Property, plant and equipment surplus		136,385		140,413
		354,025		319,281

\$ 841,931 \$ 807,543

Approved on Behalf of the Board:



Director



Director

Kelowna and District Society for Community Living
Consolidated Statement of Revenue and Expenditures

March 31	2006	2005
Revenue		
Provincial government contracts	\$ \$	1,798,514
Sales	368,815	333,391
Individual funding	122,939	3,177
Other income	66,94	70,833
BC Housing Grant	70,14	74,574
Bingo revenue	30,000	27,609
Client rent contributions	44,205	39,984
Donations	4,937	11,143
Golf tournament revenue	15,000	15,000
Interest income	3,498	1,475
	2,420,375	2,375,700
Expenditures		
Amortization	35,997	34,884
Automotive	51,006	34,988
Client education, recreation and transportation	19,537	15,354
Client incentive allowance	26,612	26,503
Cost of goods sold	171,611	144,464
Equipment rentals	7,346	8,029
Food	11,708	13,788
Insurance	11,685	8,272
Interest	1,975	1,303
Interest on long term debt	1,458	1,638
Office and miscellaneous	46,118	44,193
Professional fees	14,189	19,023
Property taxes	2,649	2,240
Rent	130,498	122,303
Repairs and maintenance	46,001	33,763
Society expenses	11,571	9,777
Staff development	19,983	19,571
Supplies	14,919	22,563
Utilities and telephone	39,478	36,054
Wages and benefits	1,721,290	1,625,356
	2,385,631	2,224,066
Excess of revenues over expenditures before other items	34,744	151,634
Gain on sale of asset	-	4,060
Excess of revenues over expenditures	34,744	155,694
Surplus, beginning of year	319,281	163,587
Surplus, end of year	\$ 354,025	\$ 319,281

Kelowna and District Society for Community Living
Operating Fund Balance Sheet

March 31	2006	2005
<hr/>		
Assets		
Current		
Cash	\$ 206,565	\$ 317,792
Short term deposits (Note 2)	147,350	42,457
Accounts receivable	43,570	31,706
Prepaid expenditures	8,614	17,189
Inventories	96,065	131,373
Due from reserve fund	47,665	-
	<hr/>	
	\$ 549,829	540,517
<hr/>		
Liabilities and Deficit		
Current		
Accounts payable and accrued liabilities	\$ 214,859	209,681
Due to reserve fund	-	40,124
Accrued sick time reserve	242,561	242,561
Rental assistance program deficit (Schedule 9) (Note 7)	(18,633)	(9,777)
Society surplus	111,042	57,928
	<hr/>	
	\$ 549,829	\$ 540,517
<hr/>		

Kelowna and District Society for Community Living
Operating Fund Statement of Revenue and Expenditures

March 31	2006	2005
Revenue		
Provincial government contracts	\$ 1,693,893	\$ 1,798,514
Sales	368,815	333,391
Individual funding	122,939	3,177
Other income	66,943	72,044
BC Housing grant	11,261	10,408
Bingo revenue	30,000	27,609
Donations	3,542	5,643
Golf tournament revenue	15,000	15,000
Interest income	1,327	- 352
	2,313,720	2,266,138
Expenditures		
Administration	(1,381)	-
Amortization	35,997	34,884
Automotive	51,006	34,988
Client education, recreation and transportation	19,537	15,354
Client incentive allowance	26,612	26,503
Cost of goods sold	171,611	144,464
Equipment rentals	7,346	8,029
Food	11,708	13,788
Insurance	11,685	8,272
Interest	1,975	1,303
Interest on long-term debt	1,458	1,638
Office and miscellaneous	46,118	44,189
Professional fees	12,793	17,642
Property taxes	2,649	2,240
Rent	21,330	16,931
Repairs and maintenance	36,949	33,763
Society expense	11,571	9,777
Staff development	19,983	19,571
Supplies	14,919	22,563
Utilities and telephone	39,478	36,054
Wages and benefits	1,721,290	1,625,356
	2,264,634	2,117,309
Excess of revenues over expenditures for the year	\$ 49,086	\$ 148,829

Kelowna and District Society for Community Living
Operating Fund Statement of Surplus

March 31	2006	2005
Surplus (deficit), beginning of year	\$ 57,928	\$ (77,715)
Contributions to property, plant and equipment (net)	(31,969)	(27,185)
Contributions to reserve	-	(24,945)
Amortization	35,997	34,884
Gain on sale of asset	-	4,060
	61,956	(90,901)
Excess of revenue over expenditures for the year	49,086	148,829
Surplus, end of year	\$ 111,042	\$ 57,928

Kelowna and District Society for Community Living
Reserve Fund Balance Sheet

March 31 **2006** 2005

Assets

Current

Cash	\$ 10,508	\$ 2,051
Short term deposits (Note 2)	154,570	80,736
Restricted cash (Note 3)	7,818	7,806
Due from operating fund		40,124
		130,717

Liabilities and Equity

Due to operating fund	\$ 47,665	
Equity	\$ 125,231	\$ 130,717
	\$ 172,896	\$ 130,717

Equity	Balance beginning of year	Donations	Expenditur es	Transfer Interest	Transfer from operating fund	Balance end of year
Building	\$ 103,279	\$ 1,395	\$ (983)	\$ 1,716	\$ -	\$ 105,407
Discretionary	19,632	-	-	326	-	19,958
Richter	7,806	-	(8,069)	129	-	(134)
	\$ 130,717	\$ 1,395	\$ (9,052)	\$ 2171	\$ -	\$ 125,231

Kelowna and District Society for Community Living
Property, Plant and Equipment Balance Sheet

March 31	2006	2005
Assets		
Property, plant and equipment (Note 4)	\$ 166,871	\$ 76,433
Liabilities		
Long term debt (Note 5)	\$ 30,486	\$ 36,020
Equity in Property, Plant and Equipment		
Balance, beginning of year	140,413	148,112
Contributions from operating fund		
For debt reduction	5,535	5,355
For acquisition of property, plant and equipment	26,434	25,268
	31,969	30,623
Disposal of property, plant and equipment	-	(3,438)
Amortization	(35,997)	(34,884)
Balance, end of year	136,385	140,413
	\$ 166,871	\$ 176,433

Kelowna and District Society for Community Living
Statement of Cash Flows

March 31	2006	2005
Cash flows from operating activities		
Cash receipts from customers and agencies	\$ 2,405,013	\$ 2,404,393
Cash paid to employees and suppliers	(2,297,142)	(2,339,241)
Interest paid	(3,434)	(2,942)
Interest received	3,498	1,475
	107,935	63,685
Cash flows from investing activities		
Purchase of capital assets	(26,434)	(25,268)
Proceeds from disposal of capital assets	-	7,500
(Increase) decrease in temporary investments	(178,725)	10,302
	(205,159)	(7,466)
Cash flows from financing activities		
Repayment of long term debt	(5,534)	(5,355)
Net increase (decrease) in cash	(102,758)	50,864
Cash, beginning of year	327,649	276,785
Cash, end of year	\$ 224,891	\$ 327,649
Consists of:		
Cash	\$ 217,073	\$ 319,843
Restricted cash	7,818	7,806
	\$ 224,891	\$ 327,649

Kelowna and District Society for Community Living

Summary of Significant Accounting Policies

March 31 2006

Nature of Business	The Society is incorporated under the laws of British Columbia and is in the business of providing education and training to mentally challenged individuals.								
Financial Instruments	It is management's opinion that the Society is not exposed to significant interest, currency, or credit risks arising from these financial instruments. The fair values of these financial instruments approximate their carrying values.								
Temporary Investments	Temporary investments are stated at the lower of cost and market value.								
Property, Plant and Equipment	<p>Property, plant and equipment are stated at cost. Amortization based on the estimated useful life of the asset is as follows:</p> <table><tr><td>Workshop building</td><td>- 5% straight-line basis</td></tr><tr><td>Equipment</td><td>-10% straight-line basis</td></tr><tr><td>Automotive</td><td>-10% straight-line basis</td></tr><tr><td>Leasehold improvements</td><td>-10% straight-line basis</td></tr></table> <p>Amortization on the residence building, along with the group home, is recorded in amounts equal to the annual reduction in the principal of each mortgage.</p>	Workshop building	- 5% straight-line basis	Equipment	-10% straight-line basis	Automotive	-10% straight-line basis	Leasehold improvements	-10% straight-line basis
Workshop building	- 5% straight-line basis								
Equipment	-10% straight-line basis								
Automotive	-10% straight-line basis								
Leasehold improvements	-10% straight-line basis								
Inventory	Materials are recorded at the lower of cost and net realizable value. Finished goods are valued at wholesale selling price less a mark-up allowance.								
Revenue Recognition	The organization follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year which the related expenses are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.								
Use of Estimates	The preparation of financial statements in accordance with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from management's best estimates as additional information becomes available in the future.								

Kelowna and District Society for Community Living
Notes to Financial Statements

March 31, 2006

1. Economic Dependence

The Society receives the majority of its funding from government grants.

2. Short Term Deposits

	2006	2005
Operating Fund		
Matured during the year	\$ -	\$ 21,956
Matured during the year	-	20,501
Term deposit, including accrued interest, maturing May 30, 2007, bearing interest at 2.25% per annum	147,350	
	147,350	42,457
Reserve Fund		
Matured during the year	-	80,736
Term deposit, including accrued interest, maturing November 17, 2006, bearing interest at 2.15% per annum	82,023	
Term deposit, including accrued interest, maturing October 27, 2006, bearing interest at 2.15% per annum	72,547	
	154,570	80,736
	\$ 301,920	\$ 123,193

3. Restricted Cash

Under the terms of the agreement with British Columbia Housing Management Commission, these funds, along with accumulated interest must be held in a separate bank account and/or invested only in the accounts or instruments insured by the Canadian Deposit Insurance Corporation, or as may otherwise be approved by B.C.H.M.C. from time to time. The funds in the account may only be used as approved by B.C.H.M.C. At year-end the funds in this restricted reserve consisted of the following:

	2006	2005
Restricted cash	\$ 7,818	\$ 7,806

Kelowna and District Society for Community Living
Notes to Financial Statements

March 31, 2006

4. Property, Plant and Equipment

	2006		2005	
	Cost	Accumulat ed	Cost	Accumulated Amortization
Land	\$ 26,513	\$ -	\$ 26,513	\$ -
Building - workshop	198,855	198,855	198,855	198,855
Equipment	183,574	145,275	179,338	130,103
Automobile	157,168	89,378	142,628	76,171
Group home	97,960	70,657	90,301	64,447
Leasehold improvements	16,673	9,707	16,673	- 8,299
	\$ 680,743	\$ 513,872	\$ 654,308	\$ 477,875
Net book value		\$ 166,871		\$ 176,433

5. Long Term Debt

	2006		2005
Mortgages payable			
Canada Mortgage and Housing Corporation payable in monthly installments of \$ 583, including interest at 4.47% per annum, due December 1, 2008.	\$ 30,486	\$	36,020
Less: current portion	5,861		5,642
	24,625	\$	30,378

Principal payments due in the next five years are as follows:

Year	Amount
2007	\$ 5,861
2008	6,014
2009	6,289
2010	6,576
2011	5,746
	\$ 30,486

Kelowna and District Society for Community Living

Notes to Financial Statements

March 31, 2006

6. Accrued Sick Time Reserve

The accrued sick time reserve represents an internal allocation for sick leave costs. Management has reasonably estimated this amount to be the expected amount which the Society will incur as a result of employees requiring paid sick leave.

7. Rental Assistance Program Surplus

The Rental Assistance Program is jointly funded by Canada Mortgage and Housing Corporation and the Ministry of Lands, Parks and Housing for the Province of British Columbia. The Society is required to segregate the operating surplus under this program from the surplus of other programs.

8. Commitments

The Society has entered into a commitment to lease the bike shop premises and the wedding shop premises expiring on July 14, 2006. Total monthly lease payments (including base rent, property taxes, fire insurance, and GST) are \$2,668 and \$2,347 respectively.

The Society has entered into a lease agreement for a photocopier which expires in 2008. The minimum quarterly payments required under this agreement is approximately \$1,883.

9. Subsequent Events

On June 28, 2006, the organization purchased a property at 925 Sutherland Avenue for \$314,000, which the wedding shop has relocated to.

On June 5, 2006, the organization entered into a long-term lease, effective July 1, 2006, at a new location for the bike shop premises. The monthly lease payment including GST is \$2,102.

10. Rounding

Certain of the supplementary information schedules differ from Operating Fund's Statement of Revenues and Expenditures due to rounding differences.

11. Comparative Figures

The previous year's comparative figures have been reclassified to conform with the current year's financial statement presentation.

Kelowna and District Society for Community Living

Administrative Services Division

Administration Revenue and Expenditures - Schedule 1

March 31	2006	2005
Revenue	\$ 149,387	\$ 150,724
Administration fees	85,686	66,450
Rental income	3,542	5,643
Donations	15,000	15,000
Golf tournament revenue	3,736	9,135
Other income	1,314	352
Interest income	258,665	247,304
 Expenditures		
Amortization	8,954	7,954
Automotive	877	2,126
Equipment rentals	6,720	6,945
Insurance	8,024	5,669
Interest	883	760
Office and miscellaneous	22,287	25,209
Professional fees	12,793	17,642
Property taxes	120	117
Repairs and maintenance	17,117	15,822
Society expense	5,571	3,448
Staff development	1,398	2,086
Supplies	-	5,654
Utilities and telephone	16,729	14,620
Wages and benefits	157,694	192,320
	259,167	300,372
 Excess of expenditures over revenue before transfers	(502)	(53,068)
 Transfer to reserve	-	(1,633)
 Excess of expenditures over revenue for the year	\$ (502)	\$ (54,701)

Kelowna and District Society for Community Living
Residential Services Division
Richter Street Group Home Revenue and Expenditures - Schedule 2

March 31	2006	2005
Revenue		
BC Housing grant	\$ 11,261	\$ 10,408
Provincial government contracts	224,250	230,530
Rental income	36,000	36,000
	271,511	276,938
Expenditures		
Administration	19,061	19,350
Amortization	3,862	5,398
Automotive	2,145	2,921
Client education, recreation and transportation	608	145
Food	11,708	11,087
Insurance	2,183	1,535
Interest on long-term debt	1,458	1,638
Office and miscellaneous	1,588	1,118
Property taxes	2,529	2,123
Repairs and maintenance	1,694	1,393
Society expense	513	545
Staff development	873	978
Supplies	24	738
Utilities and telephone	5,179	5,019
Wages and benefits	221,996	221,649
	275,421	275,637
Excess (deficiency) of revenue over expenditures before transfers	(3,910)	1,301
Transfer to reserve	-	(2,569)
Excess of expenditures over revenue for the year	\$ (3,910)	\$ (1,268)

Kelowna and District Society for Community Living
Pre-Vocational and Services Division
Day Program Revenue Expenditures –Schedule 3

March 31	2006	2005
Revenue		
Provincial government contracts	\$ 681,941	\$ 646,732
Other income	53,807	51,867
Bingo revenue	30,000	-
	765,748	698,599
Expenditures		
Administration	58,900	52,329
Amortization	8,060	7,317
Automotive	20,677	15,543
Client education, recreation and transportation	13,021	11,287
Client incentive allowance	3,940	6,525
Food	-	2,702
Interest	69	-
Office and miscellaneous	3,173	3,406
Rent	33,600	25,200
Repairs and maintenance	1,607	2,646
Society expense	2,274	1,495
Staff development	7,642	4,808
Supplies	4,489	5,361
Utilities and telephone	1,033	1,217
Wages and benefits	576,839	503,261
	735,324	643,097
Excess of revenue over expenditures before transfers	30,424	55,502
Transfer to reserve		(7,269)
Excess of revenue over expenditures for the year	\$ 30,424.	\$ 48,233

Kelowna and District Society for Community Living
Pre-Vocational Services Division
Woodshop Revenue and Expenditures - Schedule 4

March 31	2006	2005
Revenue		
Provincial government contracts	\$ 133,258	\$ 121,501
Sales	50,957	39,615
Other income	9,399	9,399
	193,614	170,515
Expenditures		
Administration	10,884	10,408
Amortization	4,112	4,029
Automotive	1,690	1,282
Client education, recreation and transportation	1,576	1,462
Client incentive allowance	8,721	8,697
Cost of goods sold	8,858	6,968
Equipment rentals	358	43
Office and miscellaneous	1,687	1,170
Rent	33,600	25,200
Repairs and maintenance	5,888	4,536
Society expense	353	979
Staff development	964	1,142
Supplies	4,872	1,985
Utilities and telephone	887	861
Wages and benefits	95,101	82,359
	179,551	151,121
Excess of revenue over expenditures before transfers	14,063	19,394
Transfer to reserve	-	(2,017)
Excess of revenue over expenditures for the year	\$ 14,063	\$ 17,377

Kelowna and District Society for Community Living
Pre-Vocational Services Division
Wedding Belles & Baskets Revenue and Expenditures - Schedule 5

March 31	2006	2005
Revenue		
Provincial government contracts	\$ 140,661	140,725
Sales	26,280	28,789
	166,941	\$ 169,514
Expenditures		
Administration	12,400	11,915
Amortization	1,319	1,335
Automotive	1,351	249
Client education, recreation and transporation	1,067	547
Client incentive allowance	7,098	6,237
Cost of goods sold	19,351	16,870
Equipment rentals	86	129
Insurance	739	534
Interest	456	188
Office and miscellaneous	3,348	5,103
Rent	27,150	26,848
Repairs and maintenance	1,436	1,819
Society expense	542	659
Staff development	612	1,346
Supplies	551	1,404
Utilities and telephone	7,365	6,698
Wages and benefits	113,223	- 89,750
	198,094	171,631
Excess of expenditures over revenue before transfers	(31,153)	1,404
Transfer to reserve	-	(2,029)
Excess of expenditures over revenue for the year		\$ (4,146)

Kelowna and District Society for Community Living
Pre-Vocational Services Divisions
Bicycle Shop Revenue and Expenditures - Schedule 6

March 31	2006	2005
Revenue		
Provincial government contracts	\$ 133,258	\$ 140,879
Sales	188,438	164,132
Interest income	13	-
	321,709	305,011
Expenditures		
Administration	11,327	11,957
Amortization	2,781	3,238
Automotive	2,212	1,713
Client education, recreation and transportation	1,502	111
Client incentive allowance	5,306	4,747
Cost of goods sold	135,952	117,782
Equipment rentals	86	172
Insurance	739	534
Interest	568	355
Office and miscellaneous	10,065	6,890
Rent	30,665	26,533
Repairs and maintenance	7,206	5,369
Society expense	621	867
Staff development	3,139	6,395
Supplies	3,497	5,487
Utilities and telephone	6,041	5,515
Wages and benefits	126,344	121,709
	348,051	319,374
Excess of expenditures over revenue before transfers	(26,342)	(14,363)
Transfer to reserve	-	(2,017)
Gain on sale of asset	-	4,060
		2,043
Excess of expenditures over revenue for the year	\$ (26,342)	\$ (12,320)

Kelowna and District Society for Community Living
Community Services Division
Integrated Career Opportunity Revenue and Expenditures - Schedule 7

March 31	2006	2005
Revenue		
Provincial government contracts	\$ 380,525	\$ 518,147
Sales	103,140	100,856
Bingo revenue	-	27,609
Other income	-	431
	483,665	647,043
Expenditures		
Administration	32,345	43,550
Amortization	6,908	5,613
Automotive	17,067	11,156
Client education, recreation and transportation	1,763	1,803
Client incentive allowance	1,546	298
Cost of goods sold	7,450	2,843
Equipment rentals	96	739
Office and miscellaneous	3,971	1,293
Rent	18,000	15,600
Repairs and maintenance	2,002	2,179
Society expense	1,696	1,784
Staff development	5,355	2,817
Supplies	1,486	1,934
Utilities and telephone	2,245	2,123
Wages and benefits	315,232	412,943
	417,162	506,675
Excess of revenues over expenditures before transfers	66,503	140,368
Transfer to reserve	-	(7,410)
Excess of revenues over expenditures for the year	\$ 66,503	\$ 132,958

Kelowna and District Society for Community Living
 Administrative Services Division
 Individual Funding Revenue and Expenditures - Schedule 8

March 31	2006	2005
Revenue		
Individual funding	\$ 122,939	\$ 3,177
Expenditures		
Administration	3,090	-
Automotive	4,988	-
Wages and benefits	114,861	1,366
	122,939	1,366
Excess of revenues over expenditures for the year	\$ -	\$ 1,811

Kelowna and District Society for Community Living
 Community Services Division
 Rental Assistance Program Revenue, Expenditures and Deficit - Schedule 9

March 31	2006	2005
Revenue		
Government housing grant	\$ 58,884	\$ 64,166
Client rent contribution	44,205	39,984
	103,089	104,150
Expenditures		
Administration	1,381	1,215
Professional fees	1,396	1,381
Rent	109,168	105,372
	111,945	107,968
Excess of expenditures over revenue for the year	(8,856)	(3,818)
Deficit , beginning of year	(9,777)	(5,959)
Deficit , end of year (Note 7)	\$ (18,633)	\$ (9,777)

Self Advocate's Report

SELF-ADVOCATE CAUCUS REPORT

2005 - 2006

The Kelowna self-advocates held regular meetings on the third Tuesday of each month.

The self-advocates have felt the loss of a long time member of our group. Cecelia Bonise passed and will be missed by our group. Cecelia spent several years working on the BCACL self advocate caucus and was instrumental in making change happen. A donation of \$1500.00 was made in the memory of Cecelia to support one individual a year to attend a conference that would further the work that Cecelia believed in.

Several of the self-advocates went to the Richmond AGM and a married couple went to Eden Vale retreat centre in Abbotsford BC.

Leanne Froese was elected to the provincial self-advocate caucus and represents self advocates of our region at the provincial level. She succeeded Darryl Harand whose term ended this past year. Darryl has since worked within our Society on issues of advocacy within our community. Darryl has worked at liaising with other agencies supporting self-advocates to offer to take their issues forward for them to the Self Advocacy Caucus at the provincial level. Darryl has also established a link to city hall and will be meeting with the mayor in the near future. As well, he has met with the Handi bus management and expressed concerns of safety while traveling on city transit and lack of service. Darryl also attends the access awareness meeting at city hall.

Issues self-advocates continue to work on include increasing the allowable amounts they are able to have in their bank. Increasing the allowable earnings a couple may have to be more equitable to that of the earnings of a single person. Increasing dental and health care access.

The Aktion club (Rotary members) continued with their volunteerism in the community. The election of officers was held in May. Dale Froese is current president, past president is Rob Tarko, Kelly Tompkins is current vice-president, Leanne Froese remains as treasurer and Mindy Tompkins remains as secretary and Darryl Harand is now a director.

Respectfully submitted by Mindy Tompkins, Darryl Harand and Mark Wengrowich

Service

Reports

DAY SERVICE

2005 – 2006

KDSCL Day Service welcomed ten (10) new individuals this year.

Staff continued to use goal planning tools to assist forty-five (45) service recipients with meaningful and productive activities, life skills and/or volunteer goal choices.

KDSCL joined eighty (80) non-profit organizations to showcase their volunteer selection at the OK Opportunities Fair on April 22, 2006 at Orchard Park Mall. Staff networked with other organizations to discuss their volunteer needs. All parties agreed there is a shortage of volunteers throughout our community.

Regatta Day was cancelled this year; therefore our society did not volunteer at the yearly events. Due to the uncertainty of the parade, we did not enter a float. We look forward to being involved next year.

More than forty (40) service recipients, whose goals were to volunteer, did so at the following thirteen (13) different locations: Interior Health Care, Stillwaters, Windsor Manor, Pine Acres, Kelowna Food bank, Ki-low-na Friendship Society, S.P.C.A., Compassionate Canada, Sutherland Hills Rest Home, Kelowna Women's Shelter Thrift Store, Kelowna Bingo, the Salvation Army Thrift Store and at the Westbank Museum.

Four (4) service recipients attended eight (8) classes to learn to drive. They read and discussed chapters 1 and 2 of the ICBC Learners Manual and wrote practice exams.

Service recipients whose goals were to access their community and surrounding areas had many opportunities to broaden their experience in the Okanagan Valley by going on planned tours. We toured the Lavender Farm in East Kelowna to examine the many varieties of lavender and enjoyed tasting lavender ice cream. At the O'Keefe Ranch we explored the ranch buildings, asked many questions about the old architecture and old-fashioned objects. It was a great place to have a picnic lunch and a music class. At the local fire hall tour, everyone was given a demonstration of how to put out a fire. Many staff and service recipients used the fire extinguisher to put out a pan of fire, using the pull, aim, squeeze and sweep pass. We also did trips to Ben Lee park, the Kelowna Art Gallery, tubing at Silver Star Mountain, toured the CHBC television station, sightseeing at the Silver Star town, spent a day at the Armstrong IPE, visited the ornamental gardens in Summerland and hiked various trails around Kelowna.

We assisted many people to access the programs offered at Parkinson Recreation Centre. Additional activities included bowling, swimming, kayaking, sailing and visiting the Farmer's Market; a favorite seasonal activity.

Weekly reading classes are meeting service recipients' goals to improve their vocabulary, reading and writing skills. Others had the opportunity to learn and practice their signing skills.

Staff facilitated numerous weekly information classes. Topics included information about the Ministry of Children and Families' change to Community Living B.C., current and world events, multiculturalism, etiquette, social introductions, holiday celebrations, voting rights and responsibilities, KDSCL's policies and procedures, society accreditation, emergency numbers, recycling, personal hygiene, conflict resolution, money concepts, health concerns, learning to say 'no', cultural differences, fire safety, safety amongst strangers, street safety, food safe, discussions about earthquakes, bomb threats and power outages safety procedures.

Baking and cooking classes provided instructions in food safe, choosing and reading recipes, kitchen safety, basic cooking and baking skills and to build confidence in the kitchen.

Service recipients received support with life skills, which included using local transit, learning to budget, shop and cook.

In the craft class people have used creative coloring, beading, watercolors, cutting and pasting, sticker and object placement to create crafts of their choice.

Music classes were held twice a week. There were opportunities for solo and group singing. Many hand held instruments added rhythm to the songs. The music class also went and enjoyed music in the park. Comments from the music class included, "I love the music, I like playing my instrument, the music relaxes me, I like singing along and I makes me happy listening to the music."

Evening and weekend activities varied. Individuals participated in dinner and a movie, karaoke, billiards, painting, bowling, massages, potluck dinners, picnics, attending theatre productions, going to the gym and playing tennis.

Respectfully submitted by Donna-Lynne Kenyon, Activity Supervisor

INTEGRATED CAREER OPPORTUNITIES (ICO)

2005 - 2006

This year we continued to grow and provide more employment for individuals. We focused on assisting individuals to meet their goals. We currently serve sixty-two (62) individuals. Twenty-one (21) have overlapping service from other areas of the Society.

After the initial intake, all individuals looking for employment attended our job readiness class. The class ran for eight sessions, two sessions per week. This course helped prepare individuals for work and once completed they received a certificate and a resume. Between June 2005 and June of 2006 we had twenty-three (23) individuals, complete the course.

We currently have nine (9) individuals independently employed at Abbeyfield House, Aramark Canada, University of British Columbia-Okanagan (UBC-O), Okanagan College, Hector's Casa and Freddy's Brew Pub.

We still have twenty (20) individuals working semi-independently, with limited retention at Big Brothers, Okanagan College, UBC-O, Glenpark, Juniper Hills, Cancer Clinic, The Daily Courier and KDI Wood Shop.

ICO employs twenty-two (22) individuals with our yard-crews, community recycling, and Regional District Illegal dumpsite. The yard customers have stayed at twenty-two (22). Community recycling service grew and has proven to be a real employment opportunity for everyone involved in the service.

Expansion and growth continued at UBC-O and Okanagan College. We employed more individuals due to the increased job duties. We now do bottle recycling at both campuses. The routes expansions are providing more paid hours to our crews.

I have enjoyed the past year as the supervisor at ICO and look forward to exchanging positions with the Day Service supervisor. I would like to thank all the staff and the service recipients for all their hard work and support.

ICO continues to assist individuals to achieve their goals and expand their work horizons. We look forward to more successes with community partnership.

Respectfully submitted by Susan Harney, Development Supervisor

BUSINESS SERVICES

2005 - 2006

WEDDING BELLES AND BASKETS

The twenty-three (23) women participated in numerous community access outings. When we were not working on store projects, we volunteered at the Ki-Low-Na Friendship Center helping prepare lunch, serving and cleaning for their Parent and Tot program and the Elders lunch. We would then stay for the Wellness class afterwards. Other volunteer locations included various nursing homes serving ice cream, coffee and juices and assisting people to go for walks.

We continued to do the mail outs for the United Way. We also helped Larry's Cycle and Sports assemble Spider Manufacturing contracts. The women really enjoyed these activities.

At KDSCL, we participated in the cooking classes, bingo and the Thursday class that dealt with a variety of topics (see Day Service Report).

We had staff changes, with Don joining us due to the increase community participation and Arlene who replaced Leah while she was on maternity leave.

In the fall, we decided to close out our consignment dress section of the store. More customers were bringing in dresses to consign versus purchasing them.

We again enjoyed our annual Christmas party and gift exchange continuing the tradition of collecting items for a food hamper.

During the month of June, we started to wind down the wedding shop business with inventory clear outs. In mid July, we officially closed the store and moved to our new location on Sutherland and are now part of the Day Service. This was a great move and is being enjoyed by all.

Respectfully submitted by the Wedding Belles and Baskets Staff

KELOWNA DIVERSIFIED INDUSTRIES (KDI) WOOD SHOP

The KDI wood shop continued to be a vital part of our community. With ongoing building skyrocketing, the wood shop was busier than ever. With twenty-one (21) service recipients cutting, pointing and bundling stakes we were able as a team, to meet the demands of the customers.

We discontinued building sheds due to increased lumber costs and the manual labour required to construct. We continued to do some custom wood working depending on the item.

With safety as the main goal when woodworking, we still managed to get out and have some fun. The wood shop crew continued to swim on Monday afternoons at the Parkinson Rec Centre. In September, we attended the Armstrong Fair, in January we

went to Silver Star for our annual toboggan ride and in February, we attended the Triple A Minor Midget Hockey Tournament at the Memorial Arena.

Econoshred, with a crew of three (3), continued to be busy with current contracts and walkups.

Being community based, the Stolen Bike Program was a large part of the wood shop activity. Every day new people viewed or purchased bikes that had not been claimed and stopped to say hello as we cut wood and painted stakes.

With Scott Dionne (support worker) on board and new service recipients, the woodshop continued to forge ahead.

Respectfully submitted by Shane Milligan

LARRY'S CYCLE AND SPORTS

Larry's Cycle and Sports served eighteen (18) individuals, an increase over the previous year. Several participants secured part-time employment.

Again this year, the participants of the bike shop coordinated the planting and harvesting of a plot in the Barlie Road Community Garden in Kelowna. Once again it produced an amazing crop of potatoes and swiss chard, unfortunately the tomatoes and onions did not do as well.

Participants continued to go hiking at Knox Mountain, Brant's Creek Linear Park, Mission Creek Park and Kelglen Park. We also visited the Gellatly Nut Farm and the Eco Centre at Mission Creek Park.

Larry's Cycle and Sports was a key participant in Kelowna's 2006 Bike to Work Week, which was a tremendous success and helped to raise the profile of the store and it's services in the community.

This was a very exciting year. We found a new location at 1511 Sutherland Ave. This appears to be a lot safer than the downtown area. Everyone is adapting quite well, learning the new bus routes and the different routines associated with the move. The service recipients played a major role in the move, giving suggestions, helping with painting and renovations and with the actual move. We now have great parking, good signage and a professional looking store.

Larry's added the WALDIES original Comfy Clog to its already impressive line up of quality merchandise. Sales have been very good.

The society should be very proud of what the future holds for this business and the services we offers, we have turned the page to become a real contender in the biking community.

Respectfully submitted by Rod Oranchuk and Wayne Major

RESIDENTIAL SERVICES AND INDIVIDUALIZED FUNDING

2005 – 2006

The Richter Street home has undergone many changes in the last year. The five (5) individuals living in the home have been very busy, both in the community, and with the many activities they are involved in throughout their daily lives. They are healthy and happy and always willing to try something new.

There have been some staff changes but our core staff has remained over the years and knows the individuals very well. One longtime staff member left last year to pursue other career options and she is still missed at the home.

The interior of the home was painted throughout and everyone who lives there loves the new bright colours. They all had opinions and worked hard to get everyone's choices met. New window treatments and some souvenirs from Mexico have completed the transformation.

During the painting, two staff took everyone on a wonderful weeklong trip to Mexico. During the summer, Individuals attended camp at Naramata and joined in on various day trips. Travel and spending time with friends are an important part of their lives. The expanding photo albums and collages illustrate the joy that everyone gets out of these activities.

We provided services to sixteen (16) individuals and their spouses through housing subsidies. Subsidies allowed them to live in safe and affordable homes of their choosing. We were available to assist with housing issues when requested.

The society continued services to individuals and their families through individualized funding support. We supported five (5) individuals on a one-to-one ratio. One family left and opted to setup a micro board and manage the funding and service on their own. We currently support three (3) individuals. Families direct the service we provide.

Respectfully submitted by Susan Harney

Activity Quality Assurance Managers

Report

ACTIVITY QUALITY ASSURANCE MANAGER

2005 -2006

After having completed the accreditation process and receiving the three-year certification, KDSCL remains committed to upholding and surpassing the standards we've identified. Standards are set according to what the organization actually does and are measured against our stated outcomes. Over the past year we have continued to focus on the development and refinement of our day-to-day operations and our systems of service delivery.

Staff and service recipients continue to focus on goals and meeting the identified needs of each person. The participatory processes as instituted through policy and procedure have helped service recipients to understand more about their rights, making choices and having a clearer voice in the services we offer.

Through the executive director and her continued demands of strict adherence to the use of an extensive set of policies and procedures, staff have become more confident of the requirements of policy based services.

Over the last year we continued to work on developing effective outcomes measurements that reflect the diverse desires of individuals and provide for a system of monitoring and measuring successes. The following illustrate our success over the last year and serves to identify the areas that we needed to improve upon in order to provide a better service for the individuals we serve.

Goal Based Service

When we reviewed the goal requests of the individuals served, we determined they fit into one of two categories, employment or meaningful productive activities. Employment goals encompass job readiness training, employment life skills, employment search, securing employment, resumes and employment support and are pursued through Integrated Career Opportunities (ICO). Productive meaningful activities encompass social, leisure and recreation activities and are pursued through either the Day Services or Business services.

	# of People	Identified Goals	Goals Completed	Goals in Progress
ICO	62	62	22	40
Business Service	47	90	22	68
Day Service	44	95	20	75

Satisfaction Surveys

We continued to seek input from the individuals served, families, caregivers, stakeholders, employers and customers in order to continue to improve our services and products. Satisfaction surveys were sent out in March and the results were used to develop an action plan for continued quality improvement.

Yearly Survey Response: In 2003 was 15%, 2004 was 12% and 2006 was 24%

FAMILY SURVEY RESULTS

We sent out one hundred forty-three (143) surveys to the families and individuals and thirty-four (34) responded.

(A) DO YOU FEEL THAT THE SERVICE RECIPIENT HAS THE OPPORTUNITY TO:

	Does not Apply	Never	Not often Enough	Usually	Always
1. Make his/her own choices at KDSCL.	8	0	0	15	9
2. Receive prompt, responsive services.	4	0	2	17	12
3. Choose hours of service.	10	2	1	10	9
4. Advance to the level of independence that they are seeking.	4	1	6	11	8
5. Achieve individual goals.	0	0	5	14	10
6. To make friendships.	1	0	3	11	14
Total	27	3	17	78	62
Percentage	14%	2%	9%	42%	33%

(B) DO YOU FEEL THAT OUR PROGRAMS OFFER:

	Does not Apply	Never	Not often Enough	Usually	Always
7. Respect and dignity.	1	0	0	13	18
8. Enhanced lifestyle/quality of life & self-esteem	1	0	1	16	15
9. Steady hours of service.	2	0	0	8	19
10. A secure and safe environment.	1	0	0	9	20
11. Positive experiences.	1	0	2	13	14
12. Competent & knowledgeable support workers.	1	0	0	13	16
13. Flexibility within services.	3	0	1	13	13
14. Meaningful, productive services.	1	0	3	12	13
Total	11	0	7	97	128
Percentage	5%	0%	3%	40%	53%

(C) ARE YOU AS A FAMILY MEMBER / CAREGIVER:

	Does not Apply	Never	Not often Enough	Usually	Always
15. Happy with our quality of services.	0	0	1	12	9
16. Being kept informed of options and services.	1	2	5	11	7
17. Receiving good communication with service provider.	0	0	6	10	7
18. Able to understand clear goals/outcomes.	1	0	3	10	10
19. Satisfied with individual's accomplishments.	0	0	4	9	11
Total	2	2	19	52	44
Percentage	2%	2%	16%	44%	37%

INDIVIDUAL SERVICE PLAN (ISP) RESULTS

The following outlines the feedback received from sixty-three (63) people who attended ISP meetings and completed the feedback form.

		Yes	No	N/A
Question #1	The individual (or family, friend, or advocate if needed) chose who would be at the meeting and where it would be held.	72	14	14
Question #2	The individual was at the meeting.	100	0	0
Question #3	The individual was a part of the team and the focus of their work.	84	7	7
Question #4	The individual (or family, friend or advocate) was asked first to share, and then others were asked to share information.	100	0	0
Question #5	The team talked about the individual's preferences and strengths.	100	0	0
Question #6	The team talked about the individual's hopes and dreams for the future.	100	0	0
Question #7	The team talked about barriers to the individual's preferred lifestyle (e.g. living, working relationships) for both now and the future.	93	2	5
Question #8	The meeting was positive.	100	0	0
Question #9	The meeting was supported by an effective facilitator who made sure that everyone had an opportunity to share in a non-judgmental atmosphere.	100	0	0

Question #10	Someone was there to talk to or communicate for the individual if he or she could not talk or communicate for him-herself.	72	0	28
Question #11	The team talked about how to make sure the support services plan would reflect the individual's preferences, strengths, hopes and dreams	100	0	0
Question #12	The team committed to work together to carry out the plan and to meet again to talk about their progress.	98	2	0
Overall Average Percentage		93%	2%	4%

FUNDERS SURVEY RESULTS

We sent out six (6) surveys to our funding body and three (3) Community Living BC staff responded.

General Services	Does not Apply	Never	Not often Enough	Usually	Always
1. Are you satisfied with KDSCL's services overall?	0	0	0	2	1
2. Is KDSCL staff responsive (return phone calls, etc.)?	0	0	0	1	2
3. Do KDSCL staff keep you up to date?	0	0	0	1	2
4. Do KDSCL staff respond to your questions and concerns?	0	0	0	0	3
5. Do KDSCL staff advocate for choices of the individuals served?	0	0	0	2	1
6. Do KDSCL staff work to better the lives of people with developmental disabilities?	0	0	0	0	3
7. Do KDSCL staff treat the individuals you represent with respect?	0	0	0	0	3
8. Do KDSCL staff treat you and/or your staff with courtesy and respect?	0	0	0	2	1
9. Does KDSCL meet your administrative requirements?	0	0	0	0	3
10. Are you satisfied with the support and services the individuals you represent receive?	0	0	0	0	3
Total	0	0	0	8	22
Percentage	0%	0%	0%	27%	73%

Leadership	Does not Apply	Never	Not often Enough	Usually	Always
1. Are you satisfied with KDSCL's leadership overall?	0	0	0	2	1
2. Are you satisfied with the leadership displayed by the executive director overall?	0	0	0	1	2
3. Are you satisfied with the leadership displayed by the managers overall?	0	0	0	0	2
4. Are you satisfied with the leadership displayed by the supervisors overall?	0	0	0	1	2
Total	0	0	0	4	7
Percentage	0%	0%	0%	36%	64%

KDSCL CUSTOMER SURVEY RESULTS

We sent out sixty-four (64) surveys to our customers and twenty-one (21) responded.

Questions	Does not Apply	Never	Not often Enough	Usually	Always
1. Are you satisfied with KDSCL's services overall?	1	0	0	6	14
2. Is KDSCL staff responsive (return phone calls, etc.)?	3	0	0	5	13
3. Does KDSCL staff treat you with respect and consideration?	0	0	0	1	20
4. Does KDSCL staff keep you up to date with changes?	4	1	1	6	9
5. Do staff respond to your questions and concerns?	2	0	0	4	16
6. Do you find KDSCL staff to be considerate and respectful to the people with disabilities they work with?	3	0	0	1	17
7. Do KDSCL staff assist people with disabilities to meet your service needs?	6	0	0	1	14
8. Do our hours of service meet your needs?	2	0	1	5	13
9. Is KDSCL's billing system satisfactory for your requirements?	3	1	1	6	9
Total	23	2	3	35	125
Percentage	12%	1 %	2%	19%	66%

The information we gathered from surveys was evaluated to determine what areas of our services required improvement. Once these areas were identified, action plans were developed, implemented and monitored to improve both efficiency and effectiveness of our services.

Additional Outcomes Measurement Information

Within the Society, sixty-eight (68) different social or recreational activities were offered to one hundred and fifty-three (153) individuals for a total of seven hundred and ninety-one (791) activity participations or an average of 5.2 different activities per individual.

Within the Day Service, sixty-eight (68) different social or recreational activities were offered to forty-six (46) individuals for a total of four hundred and thirty-two (432) activity participations or an average of nine (9) different activities per individual.

Within ICO, fourteen (14) social or recreational activities were offered to forty-nine (49) individuals for a total of thirty-six (36) activity participations or an average of .7 different activities per individual.

Within Business services fifty (50) social recreational activities were offered to fifty (50) individuals for a total of three hundred and seventy-five (375) activity participations or an average of 7.5 different activities per individual.

During the course of the last year the Society introduced the Social Recreation Evening and Weekend service. The introduction of this service has proven to be a huge success and provides a service in keeping with the Society mandate. One staff planned monthly calendars of evening and weekend events with input from individuals. The calendars were mailed in advance for registration. Individuals from outside other agencies were welcome to attend. All people requiring one to one assistance were requested to bring along their own support worker. Within the Social Recreation Evening and Weekend service, from January to July of 2006, thirty-nine (39) people (seven (7) from outside our agency) participated in forty (40) different activities for a total of four-hundred and forty-five (445) activity participations or an average of 11.4 different activities per individual. Of the one-hundred and twenty-three (123) Individual Service Plans (ISP) that occurred one-hundred and twenty-one (121) service recipients participated in or attended the meetings. Of the thirty-four (34) ISP reviews conducted thirty-four (34) service recipients participated in or attended the meetings.

Within ICO, of the sixty-two (62) people involved with our employment service fifty-nine (59) received minimum wage or better, seventeen (17) are currently employed with minimal or no supports, six (6) are on their employers payroll but have access to KDSCSL for support if required. Employment sites include: Okanagan College, UBCO, Lifestyle Condos, Interior Health, KDSCSL Yard Crew, Abbeyfield, Casa Hector's, Freddy's Brew Pub, Aramark Food Services, Cancer Clinic, Daily Courier, Spider Manufacturing, BC. Housing, Regional District, Big Brothers and Juniper Hills. KDSCSL has an employment venture partnership with various businesses within the community wherein we manage the recycle pick up of paper and bottles for the businesses on a

weekly basis. These include thirteen (13) businesses within the city. We also have thirty-four (34) pick up sites for bottles and metal.

Job readiness classes are a KDSCCL pre-employment requirement of all service participants prior to being placed in a work environment. This setting allows for an evaluation of skills possessed and skills required. In the past year, twenty-two (22) individuals have gone through the job readiness class, two (2) have gone through a second time and one (1) has taken the class 3 times.

Volunteerism

The last year was very busy for our Society in actively seeking volunteer placements for the individuals we serve. We have doubled the number of volunteer hours to our community.

Forty-one (41) volunteers have provided an impressive five thousand, two hundred and ninety (5290) hours of volunteer service for an average of one hundred and forty-five (145) hours per person, per year.

Locations:	#Of Vol.	Hrs/Week	Hrs/Month	Hours/ year
1. Interior Health	9	26	104	728
2. Sutherland Hills	5	5	20	56
3. Windsor Manor	4	6.25	25	300
4. SPCA	7	17.5	70	560
5. Compassionate Canada	5	10	50	424
6. Pine Acres	2	12	48	288
7. Ki- Lo-Na Friendship	5	20	80	608
8. Food Bank	7	28	112	1206
9. Women's Shelter	1	1.5	6	72
10. Salvation Army	2	5	20	240
11. West Bank Museum	1	8	32	64
12. Stillwaters	4	12	48	528
13. Hawthorne Park	1	8	32	192
14. Community Events	2	2	2	24
Total:	55	161.25	649	5290

Respectfully submitted by Mark Wengrowich, Activity Quality Assurance Manager

**Executive Director's
Report**

EXECUTIVE DIRECTOR'S REPORT

2005 – 2006

It was another busy year! We continued our quest for a three-year accreditation designation. Our efforts were realized in December when we received confirmation of a three-year certification. We are very proud of this accomplishment. It confirms KDSCL's commitment to provide quality services to the people we are fortunate enough to serve. In addition, we received an exemplary conformance "in the manner in which the leadership has utilized input from person served in its organizational advocacy efforts". I would like to thank all the staff, especially Leigh Edwards who guided us through the entire process.

In October, we celebrated community living month by hosting a very successful open house. Many were in attendance commemorating the accomplishments of people with disabilities.

On a very sad note, Patrick Smart passed away unexpectedly November 15, 2005 at the young age of 24. Patrick attended the KDSCL day service and was very involved in the community. "For all of us who had the privilege of working with Patrick, he paid us well. He was kind and generous to a fault. He taught us patience, without cost."

In December, we held our annual Christmas party at Rutland Centennial Hall with everyone enjoying the wonderful food and music.

We renewed our service contracts with Community Living BC in March. With new outcome measure identified, we move forward working in partnership with the new authority to continue to provide quality, individualized services.

In April, a new provincially bargained collective agreement was ratified. The agreement expires March 31, 2010 creating a very stabilized work environment.

We continued to move forward with our intent of replacing our building at 555 Fuller Avenue and finally reached a 60-year lease agreement with the City of Kelowna. Due to the length of the process, we had to redo our original drawing and re-cost the project. We anticipate being able to actively fund raise in the fall.

In anticipation of the leases at Larry's Cycle and Sports and Wedding Belles expiring mid July 2006, we reviewed the viability of continuing with the wedding shop business. Due to the decline in sales and the lack of activity for the women attending the service, we determined that it was no longer feasible to continue and at the expiration of the lease we would close the store. To that end, we purchased a great house on Sutherland Avenue, which is now an extension of the KDSCL Day Service. Larry's Cycle and Sports moved to a new location on Sutherland as well. The store has great space, is in high traffic area with ample parking.

Our 555 Fuller Avenue building continued to be utilized by other not-for-profit groups including the Cool Arts Group, the Okanagan Deaf Association, the Kelowna Self-Advocates, the Aktion Club and Parent-to-Parent.

In closing, I would again like to thank:

- * The KDSCL staff that work conscientiously to ensure that KDSCL provides the best services possible.
- * The Board of Directors for their support and commitment to the people we serve.
- * The volunteers for their time and energy.
- * The Kelowna Self-Advocates Caucus who work very hard to bring the issues to the forefront.
- * The United Way for continuing to assist the organization to serve individuals with developmental disabilities.
- * The Vipond Golf Tournament coordinators and participants, with a special thanks to the Kelowna Golf and Country Club for continuing to host this annual event.
- * The staff from Community Living BC (CLBC), they have been very supportive through their own organizational changes.
- * The individual community members and groups that continue to support our organization.

Respectfully submitted by Charisse Daley

History

KELOWNA AND DISTRICT SOCIETY FOR COMMUNITY LIVING

1953-2005

June 10, 1953: A group of parents, teachers, doctors and concerned citizens met because children with mental handicaps were not being educated in their community. On June 18, 1953 the founding members named the organization the Kelowna and District Society for the Mentally Handicapped. The "centre" opened December 7, 1953.

1954: The society name changed to the Kelowna and District Society for Mentally Retarded Children and the centre was officially called Sunnyvale.

1958: The Sunnyvale Centre had an enrollment of thirteen students and a staff of two teachers. They taught classes of seven to thirteen year olds and fifteen to thirty year olds.

1968: The Sunnyvale Workshop was developed and served 27 adults supported by 6 staff. The school enrollment was 18 students supported by 3 teachers.

1970: The name changed to the Kelowna and District Society for the Mentally Retarded. There were four main departments operating: Commercial, Special services (Wedding car decorations and crafts), Woodworking and Ceramics. Recreational activities such as bowling, skating, parent sponsored picnics and field trips were offered. Towards the end of the year, the pre-school program started and soon moved to the Baptist Church on Bernard Avenue.

1971: September, an extension was built onto Sunnyvale, which added two more classrooms.

1973: The Bertram Street Residence opened with 12 residents living there. The children's education programs were given to School District #23.

1975: July, the expansion of Sunnyvale Workshop was completed and those on a waiting list finally received services.

1976: The Infant Development Program started.

1977: A Recreation and Field Counselor was hired to expand activities within the community.

1981: The society changed names back to the Kelowna and District Society for the Mentally Handicapped and the Sunnyvale Workshop became Kelowna Diversified Industries (KDI) Wood Shop.

1983: The society transferred the Infant Development program to the Child Development Centre. Bertram Street Residence closed with some residents moving home and others went into the Independent Apartment Living Program.

1984: Early in the year, the Bach Road group home opened and 4 people moved in. The Bertram Street Residence opened as a pre-vocational activity centre. Discussion groups, personal grooming, work preparation, arts and crafts and access to community-based programs were offered.

1985: Two homes were purchased, Solly Court and Lakeland and former residents of institutions in BC moved into the community-based homes. Bertram Street expanded its' services to provide day programming for these individuals. The society assisted in setting up the Special Olympics program in Kelowna.

1986: The Bach Road residents moved to a newly purchased home on Richter Street, which is still owned and operated by the society.

1988: The 35th anniversary of the society was held. The society was now running four levels of programming ranging from personal skills to vocational training. The day program served 68 people supported by 16 staff. The residential program served 24 individuals supported by 19 staff.

1989: Lakeland residence was sold and a duplex on Elm Street purchased. Wedding Belles and Baskets moved to a storefront operation on Sutherland Avenue with 11 individuals and two staff. The society's offices moved out of the McWilliams Centre and into Bertram Street Vocational Centre (KDI).

1990: The society name changed again to the Kelowna and District Society for Community Living. Integrated Career Opportunities (ICO), a supported employment service was formed. The society started an integrated daycare.

1991: Solly Court was sold and the contracts transferred to the new owner.

1992: The Self-Advocacy group started to grow and expand. The arts program would be converted to a production contract. The newly formed Travel Club made its' second trip - a cruise down the Mexican coast.

1993: Elm Street was in the process of closing which left the society with one group home, Richter Street. ICO opened a second office in Winfield.

1994: The society purchased a new recycling truck for ICO to assist the recycling program to expand. They secured a contract with the Kelowna General Hospital. Plans for a bicycle shop were initiated and involved handling the city's lost and stolen bikes.

1995: The society established another 'storefront' operation when contract services moved to Bay Avenue and became First Choice. 12-18 individuals worked there with two staff. Contracts included packaging and labeling for Sun-Rype and Calona Wines as well as bulk mail-outs, newsletters and collating projects for their regular customers. The Bike Shop opened at KDI and a showroom for sales and repairs started. The Bike Shop was named Larry's in memory of a former service recipient. The Daycare was closed due to the decline in children enrolled. The Bertram Street building was purchased by the society from the city so that it could be sold. The Winfield office closed due to the decline in participation.

1998: The Bike Shop signed a contract with Zellers to assemble their new bikes and was working on signing deals with Wal-Mart and Canadian Tire.

1999: The administration offices moved to KDI and the Bike Shop was in the process of opening a store on Doyle Avenue. October was designated Community Living Month. At the end of the year, the Legion purchased the Bertram Street building.

2000: A shredding machine was purchased and the search for more work started. The Wedding Shop moved to Spall Road and ICO moved to Kent Road. In the fall, a new 14-foot cube van was purchased for Econoshred.

2001: The Wood Shop received a forklift, which helped a great deal with their lift lots of wood. First Choice gave up the storefront on Bay Avenue and moved back to KDI in December.

2002: The Wood Shop started making cedar sheds. March 1, the Bike Shop moved to a new location on Lawrence Avenue. The Bike Shop name was changed to Larry's Cycle and Sports. The Minister for Children and Family Development appointed a provincial Transition Steering Committee to make recommendations on transferring community living services from government to a new community based governance authority.

2003: KDSCL celebrated 50 years of community service. Celebrations occurred throughout the year beginning in April. The society donated a tree, which was planted in City Park to thank the community for their support and KDSCL hosted a Chamber of Commerce new members breakfast. In June, a "50th Anniversary Party in the Park"

occurred at Mission Creek Park. The entire community was invited to come and participate in the celebration. In October, in recognition of community living month, a reunion dance was held at the Performance Centre on Ellis Street. ICO's offices relocated to KDI. Individualized funding became an option for individuals and families. Government was moving way from traditional global funded contracts. Wedding Belles and Baskets moved to a new location on Lawrence Avenue, next to Larry's Cycle and Sports. The society underwent a major service review. The three supervisor positions were consolidated into 2. Action plans were established to clearly define the service areas and establish clear goals for each service. The society offered 4 types of services; business services, day service, residential and ICO.

2004: KDSCL began preparing for accreditation. ICO focused solely on employment and the Day Service assumed responsibility for assisting individuals with life skills. Community Placement Developer positions were established to create more opportunities for community participation in employment and volunteer work. An agency shuffle occurred and staff were reassigned to their preferred areas of work. Incentive pay was clarified and a new system implemented. Another truck was purchased. The society secured an individualized funding contract and assisted a family to support their two adult children in their home. The Interim Authority for Community Living BC was established to assume provincial responsibility for services to people with disabilities from the Ministry for Children and Family Development. The building continued to be utilized by outside not-for-profit groups including Parent-to-Parent, the Cool Arts Group, the Okanagan Deaf Association and self Advocate Caucus. The Board of Directors and executive director continued to work on replacing the building located at 555 Fuller Avenue.

2005: KDSCL had their first Commission on Accreditation of Rehabilitation Facilities (CARF) accreditation site survey November 2 to 4, 2005. Three surveyors came from the United States and evaluated KDSCL's services against industry standards. On December 15, 2005 we received notification that we had been assigned a three-year designation. Community Living BC took over the provincial responsibility for services to people with disabilities from the Ministry for Children and Family Development July 1. Community participation at various recreation and leisure activities and events increased in all areas. Service recipients planted and harvested a community garden plot, hiked trails, participated in signing classes, went tubing, attended hockey games, etc. Community volunteerism increase and s recipients volunteered over 2900 hours at Pine Acres Rest Home on the West Side, Windsor Manor in Rutland, Ki-low-na Friendship Center downtown and Compassion Canada. KDSCL assisted with Kelowna Centennial celebrations and Regatta. After 14 years of association with the Kelowna General Hospital and Cottonwoods, 5 individuals from ICO were laid off. Many employees at the hospital were upset and tried to have the individuals reinstated, unfortunately to no avail.

President	Year
Mrs. H. B. Simpson	1953
Mr. R. C. Gore	1953-1955
C. J. Knowles	1955
Ivor Jackson	1956-1957
Freeda Woodhouse	1957-1958
Mrs. H. Burbank	1958-1959
Mr. R. C. Gore	1960-1961
Mrs.T. C. Williams	1961-1962
Ivor Jackson	1963
Mr. R. P. McLennan	1964
Mr. E. H. Cotton	1965-1968
Audrey Perle	1968-1970
Mrs.G. Ritchie	1970
W. S. Leggat	1970-1974
Elise Clark	1974-1977
Jim Grindley	1977-1980
Walter Brown	1981-1982
Gerry Bleiler	1982-1983
Frances Nutz	1983-1986
Elise Clark	1986-1988
Dan Porayko	1988-1989
Joanne English/ Calkins	1989-1991
Jim Greenlay	1991-1993
Nick Pisis	1993-1997
David Paynter	1997-1999
Dennis Gates	1999-2004
Gail Meier	2004 - Present

A detailed history is available at your request.