

### Email Address List

If you need to contact any of the following people, email is a great tool you can use:

Executive Director:  
[ed@pathwayskelowna.ca](mailto:ed@pathwayskelowna.ca)  
 Quality Assurance & Homeshare:  
[aqam@pathwayskelowna.ca](mailto:aqam@pathwayskelowna.ca)  
 Service Manager: [sm@pathwayskelowna.ca](mailto:sm@pathwayskelowna.ca)  
 Finance Manager: [fm@pathwayskelowna.ca](mailto:fm@pathwayskelowna.ca)  
 Residential Supervisor):  
[rs@pathwayskelowna.ca](mailto:rs@pathwayskelowna.ca)  
 Activity Supervisor:  
[fs@pathwayskelowna.ca](mailto:fs@pathwayskelowna.ca)  
 Social Recreation:  
[socialrec@pathwayskelowna.ca](mailto:socialrec@pathwayskelowna.ca)  
 Community Placement Developer- Intake:  
[cpdintake@pathwayskelowna.ca](mailto:cpdintake@pathwayskelowna.ca)  
 Travel Club Coordination:  
[travelclub@pathwayskelowna.ca](mailto:travelclub@pathwayskelowna.ca)  
 Community Placement  
 Developer-Scheduling:  
[cpdscheduling@pathwayskelowna.ca](mailto:cpdscheduling@pathwayskelowna.ca)  
 Employment Manager  
[em@pathwayskelowna.ca](mailto:em@pathwayskelowna.ca)  
 Newsletter / Community Link:  
 Newsletter Writer  
[newsletterpathways@gmail.com](mailto:newsletterpathways@gmail.com)

### Important Phone Numbers

If you are calling because you attend the Activity Service or are calling on behalf of an individual who attends the Activity Service, the phone numbers you must call are  
 250-763-4484 or 778-484-4490  
 Branch 55 - 778-753-1050  
 If you leave a message at another Pathways' number, your call may not be answered.  
 Thank you!



#### **Cookbooks for Sale**

A commemorative Pathways cookbook is for sale. Please consider purchasing this \$10.00 keepsake. Please contact the office at 123 Franklyn Road to purchase.



#### **Pathways Hot Lunch Schedule**

\*Lunches are \$5.00  
 May 6, 2016  
 Tuna Melt and Salad  
 May 20<sup>th</sup>, 2016  
 Pizza



### **Thank You to the Following Restaurants for Participating**

Jitterbug Dinner  
 Arby's  
 The Table at  
 Codfathers  
 La Petite Maison  
 El Taquero  
 L'Oven

Post Haus Pub  
 Kelowna Springs  
 FSH

Olympia Taverna  
 Sammy J's

[www.dinefordiversabilities.ca](http://www.dinefordiversabilities.ca)

### **Change in In-Service Date**

**New Date: October 17, 2016 - Pathways Closed**

**Please mark your calendar!**

#### **Community Activities in May**

Come and Join us at the



**YAY! PARADE!**  
 Rutland May Days Parade  
**May 21, 2016**

Met us at the parade assembly/marshalling area at the YMCA Parking Lot @ 10:30AM  
 375 Hartman Road, Kelowna, BC V1X 2M9 –  
 Bring your bike and ride with us, if you would like us to bring a bike for you to use, please contact Daryle at [sm@pathwaykelowna.ca](mailto:sm@pathwaykelowna.ca) or 250-317-3868. If you are planning on participating, let us know also, so we know that you are coming.

#### **Community Activities in June**



**June 3<sup>rd</sup>.** - WFN 's SIYA - (summer pow wow/gathering for students and the community) is Friday June. Please ensure that you take a blanket chairs and an umbrella or shade.

If interested in attending (perhaps with individuals), contact Janessa Collins Wellness Mentor WFN. 250-768-0227 ext 105



**June 10<sup>th</sup>** – Pathways Birthday Barbeque at 123 Franklyn Rd. From 11:00AM – 1:00PM, come celebrate with us, enjoy a burger or a smokie.



## New Advocate for Service Quality appointed

Leanne Dospital has been appointed as the new Advocate for Service Quality by Minister of Social Development and Social Innovation Michelle Stilwell.

British Columbia is the first and only province in Canada with an Advocate for Service Quality. The advocate helps adults with developmental disabilities and transitioning youth with special needs and their families access government supports and services. The advocate's office can help resolve issues or concerns related to services delivered by government ministries, Community Living BC and service agencies in the community.

Dospital has more than 25 years of experience working in the social service sector in both government and non-profit roles, including five years with the Public Guardian and Trustee as the manager for Assessment, Investigations and Health Care Decisions and regional manager. She was a volunteer with the Canadian Red Cross for 20 years and holds a BA in psychology from the University of British Columbia and a MA in liberal studies from Simon Fraser University.

A review of the role and responsibilities of the Advocate for Service Quality position was completed in 2015, following the retirement of Jane Holland, who served as advocate since 1997. The advocate role was created in 1992.

During the review, individuals with developmental disabilities, family members, and members of the community-living sector, service providers, advocates and government staff expressed strong support for the advocate position. As a result, the role of the advocate is being enhanced to include more outreach to rural and remote communities and multicultural groups, and it will continue to promote inter-ministry relationships to help advocate for adults with developmental disabilities and their families.

Dospital will start in her role as Advocate for Service Quality in April 2016.

### Quick Facts:

- The Advocate for Service Quality reports directly to the minister of Social Development and Social Innovation.
- The 2015 Advocate for Service Quality report recommendations included:
  - Maintaining the office of the Advocate for Service Quality
  - Clearly defining the expectation that the advocate will initiate or increase involvement with targeted populations of individuals with developmental disabilities
  - Increasing the profile of the advocate through travel to remote communities, social media, and alternative methods of outreach
  - Implementing more rigorous accountability measures
  - Reinforcing the role of the advocate as an essential element of CLBC's quality improvement processes
  - Enhancing the inter-ministry role of the advocate
  - Reinstating the Provincial Advisory Board to support the advocate
- In 2014, government launched the Services to Adults with Developmental Disabilities (STADD) program to help youth with developmental disabilities and their families navigate the services and supports they need as they transition to adulthood. The program is an integrated approach to providing cross-government services and supports and came out of the Deputy Ministers' Review of CLBC in January 2012 to improve services for people with developmental disabilities. This program complements the role of the Advocate for Service Quality.



**Individuals Spending Funds at Pathways:** After a review, it has been determined that Pathways will discontinue providing coordination and management of Individuals Personal Spending Funds in Activity Services. This will be effective as the funds are depleted and will not be replenished. Receipts and remaining funds will be returned to the individuals and caregivers. **As of May 1, 2016 all funds will be closed.**

**Increase in Hot Lunch Cost** –do to increase costs we will be increasing the cost of providing the Hot Lunch Program so that we are able to provide more nutritional and healthy lunches for those attending Pathways. The cost of the Hot Lunch Program will increase to **\$5.00. Please ensure you have your Money!**

### ADVOCACY IN THE SERVICE AREA – FOR SELF-ADVOCATES AT PATHWAYS

WANT MORE INFORMATION CONTACT – Daryle at 250-763-4837

Date	Type of Meeting
May 6, 2016 (Hot Lunch)	Meeting or an outing
May 20, 2016 (Hot Lunch)	Advocacy in the Service Site Monthly Meeting for May
June 3 <sup>rd</sup> , 2016 (Hot Lunch)	Meeting or an outing
June 17 <sup>th</sup> , 2016 (Hot Lunch)	Advocacy in the Service Site Monthly Meeting for June
July 15, 2016 (Hot Lunch)	Meeting or an outing
July 29, 2016 (Hot Lunch)	Advocacy in the Service Site Monthly Meeting for July



## IMPORTANT - Travel Club 2016

- **Playland - Whitecaps game:** July – \$700.00 for 3 nights
- **Camp Owaissi:** August 30 - \$175.00 for 3 nights
- **Idabel lake:** December - \$200.00 for 2 nights

*\*All prices are approximate*

Contact Glenda by email at [travelclub@pathwayskelowna.ca](mailto:travelclub@pathwayskelowna.ca)

Or call phone number: 250-859-7895