## PATHWAYS ABILITIES SOCIETY

PROCEDURE: PERSONS SERVED FILES AND RECORD OF EFFECTS

**Applies to:** All Personnel, Volunteers, Persons Served, Families, Advocates and Caregivers

## Effective/Revision Date:

1993 April 28, 2003 January 26, 2004 May 30, 2005 March 28, 2006 April 16, 2008 September 16, 2011 December 21, 2012 March 26, 2018

- 1. Prior to a person starting service or starting service in a new area, the Community Placement Developer-Intake:
- Gathers the information required by the policy and develops the person's binder and/or binders.
- Gives the completed binder(s) to the executive director or activity quality service manager who reviews it and gives it to the area supervisor or manager.
- 2. The area supervisor or manager:
- Thoroughly reviews the binder to ensure it contains all the required information.
- Orientates all staff to the content of the binder and their ShareVision site.
- Ensures the binder is accessible.
- Ensures information is current, correct and utilized.
- Ensures documents and information are filed in the correct section, in the correct order, with the most current information first and older documents or information behind.
- Ensure the documents referenced in the policy are uploaded and managed as outlined.
- Annually reviews the binder and files information as outlined in the policy.

## 3. The staff:

- Review and update the binder(s) of the individuals they worked with adhering to the Pathways Abilities Society policies and procedures that affect the binder intent, maintenance and content.
- Inform the supervisor if information is outdated, missing or completed.
- 4. An Individual receiving services, their family member or an authorized person wanting to review their binder, contacts the supervisor to arrange a time.